

# **MULTI-MODEL** *TROUBLE PROGRAMMING EXISTING OR REPLACEMENT KEYS*

To assist technicians with programming keys, Mazda has created web-based training (WBT) courses (1497 Immobilizer) and (1498 PATS). These courses will assist in reducing the time it takes you to add a key, reprogram replacement keys and perform forced ignition ON.

Before attempting to program keys, technicians should review the Workshop Manual (WSM). While the process is similar across most models, periodically, steps are added, removed, or changed. The key programming procedure for one model may or may not be identical to another model.

**If you are having problems programming the keys to a vehicle, always review the Workshop Manual before calling the Hotline.**

**For additional training, log onto Mazda State to take the PATS or Immobilizer WBT courses.**

